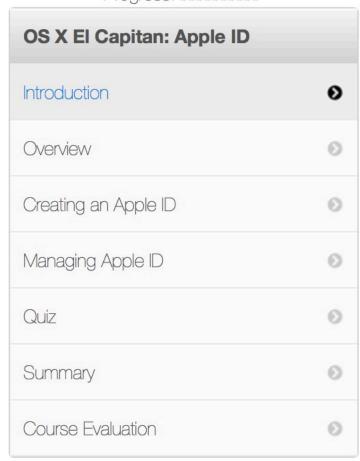




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OS X El Capitan: Apple ID

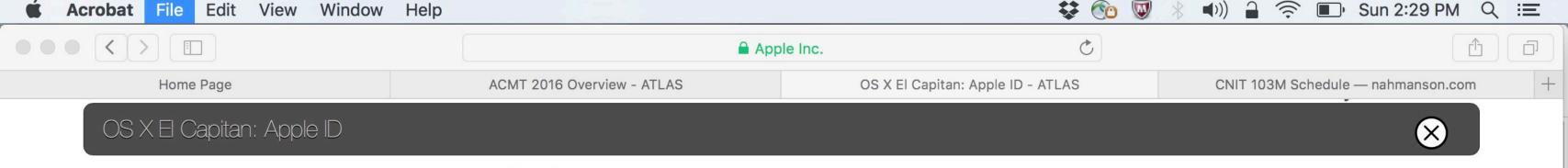
Introduction



Course Description

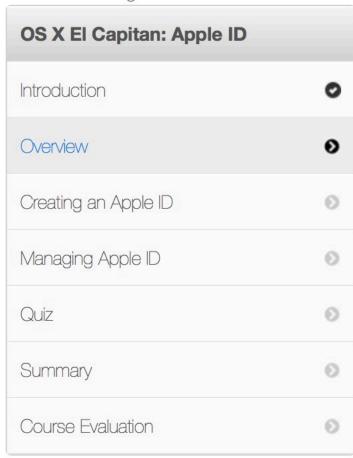
The OS X El Capitan: Apple ID course describes how customers should configure and manage Apple ID accounts in OS X.

This course is part of the ACMT 2016 curriculum and is used to prepare for the Mac Service Certification Exam (MAC-16A).





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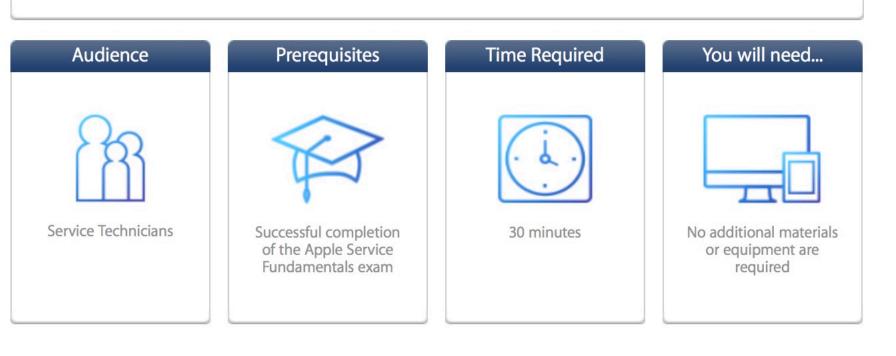


Overview

Lesson Objectives

After completing this course, you should be able to:

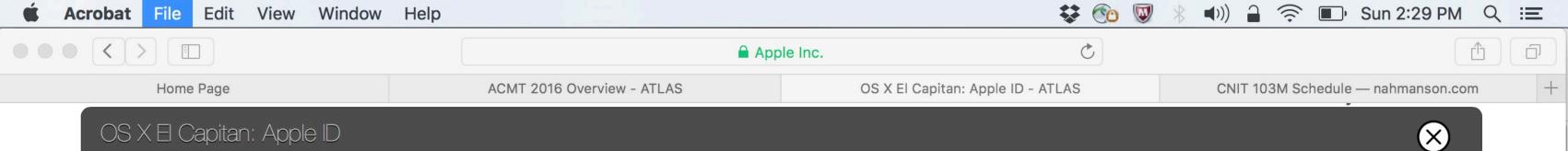
- Describe how Apple ID works in OS X.
- Configure an Apple ID account using tools in OS X.
- Manage an Apple ID account using online tools.
- Correctly answer a set of knowledge-based questions about Apple ID accounts.



This course is designed for technicians who do not have immediate access to a Mac running OS X El Capitan. If you have access to a Mac running OS X El Capitan, it is recommended that you use it while reviewing the course.



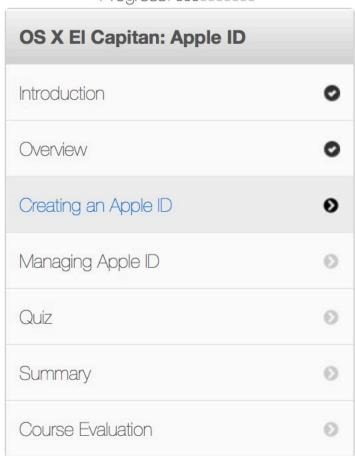
The process for creating and managing Apple ID described in this course is for customers. Service Technicians will not be able to use iCloud, .Mac, or MobileMe Apple IDs to access GSX or ATLAS. They can either use an alternate Apple ID or create a new one by going to https://certifications.apple.com and clicking "Create an Apple ID" in the lower-left corner. The new Apple ID must be based on a working email address that has not be used for any Apple resource or system (e.g. iTunes, iCloud, or App Store).



OS X El Capitan: Apple ID



Progress:



OS X El Capitan: Apple ID

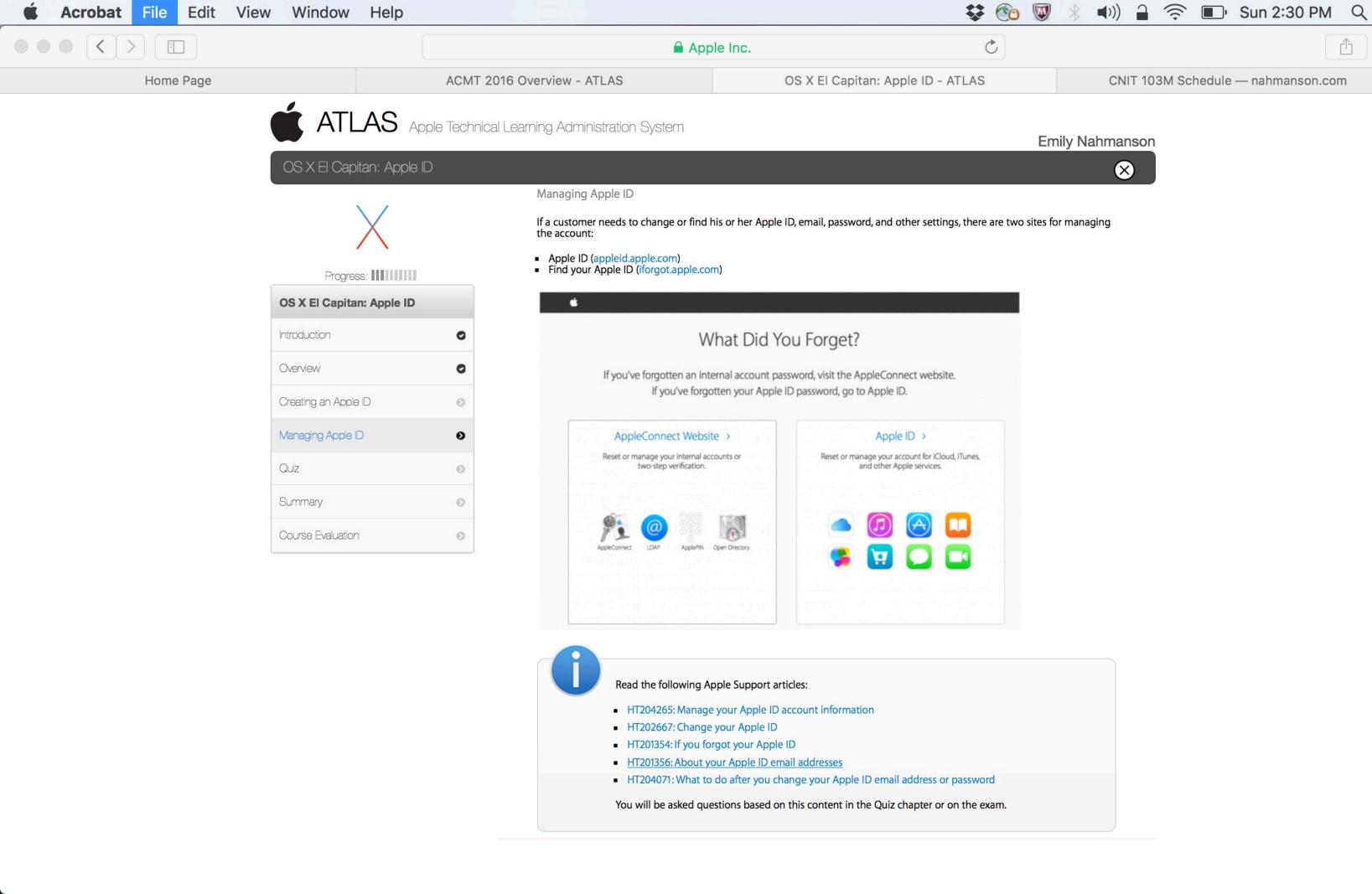
Creating an Apple ID

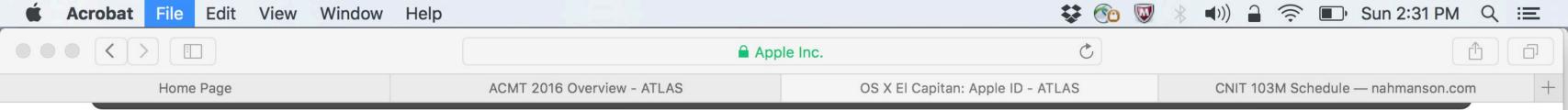
An Apple ID uniquely identifies a person in the iTunes Store, App Store, Apple Online Store, iCloud, FaceTime, and other Apple services.



Your account for everything Apple.

A single Apple ID and password gives you access to all Apple services. Learn more about Apple ID>

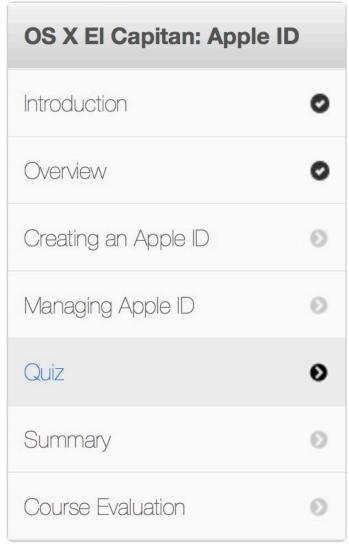






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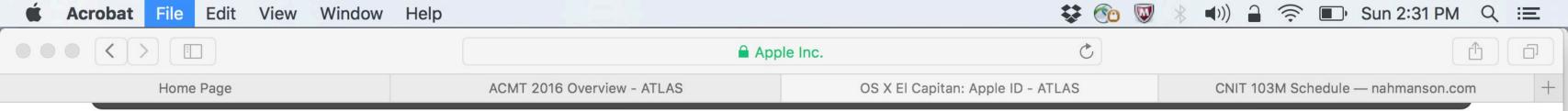
OS X El Capitan: Apple ID

Quiz



Use the following resources and the content of this course to answer the questions on the next page:

- appleid.apple.com
- apple.com/support/appleid
- HT204053: Sign in with your Apple ID on a new device
- HT203993: Create and start using an Apple ID
- HT204265: Manage your Apple ID account information
- HT202667: Change your Apple ID
- HT201354: If you forgot your Apple ID
- HT201356: About your Apple ID email addresses
- HT204071: What to do after you change your Apple ID email address or password

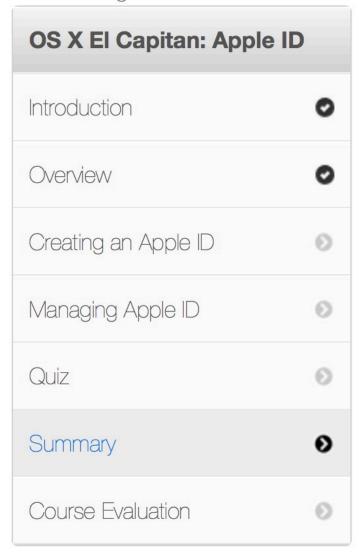




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OS X El Capitan: Apple ID

Summary

Having completed this course, you should be able to:

- Describe how Apple ID works in OS X.
- Configure an Apple ID account using tools in OS X.
- Manage an Apple ID account using online tools.
- Correctly answer a set of knowledge-based questions about Apple ID accounts.

This concludes the OS X El Capitan: Apple ID course. For other courses in the ACMT 2016 curriculum, see Apple Support article, HT205332: AppleCare Service Certifications, or search for ACMT 2016 in ATLAS.