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OS X El Capitan: Control

OS X El Capitan: Control

Introduction

Course Description

The OS X El Capitan: Control course provides an introduction to using keyboards, mice, and trackpads to interact with OS X El Capitan.

This course is part of the ACMT 2016 curriculum and is used to prepare for the Mac Service Certification Exam (MAC-16A).

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Lesson Objectives

After completing this course, you should be able to:

- Identify the types of cursors in the OS X interface and state the purpose of each.
- Identify how to use gestures on a trackpad or mouse to control the OS X interface.
- Describe drag and drop procedures in the OS X interface.
- Identify OS X counterparts to common Windows procedures.
- Correctly answer a set of knowledge-based questions about controlling the OS X Interface.

Audience	Prerequisites	Time Required	You will need...
Service Technicians	Successful completion of the Apple Service Fundamentals exam	30 minutes	No additional materials or equipment are required

This course is designed for technicians who do not have immediate access to a Mac running OS X El Capitan. If you do have access to a Mac running OS X El Capitan, it is recommended that you use it while reviewing the course.

Your course is organized by chapters and pages. Chapters are sections you see on the side navigation. Pages are now found within a chapter. You can navigate pages by clicking the grey radio buttons at the bottom of a window.

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✅ **New Cursor Feature in El Capitan**

El Capitan introduces a feature where the cursor will increase in size temporarily when moved rapidly.

This allows you to locate the cursor quickly.

This feature is controlled from the Accessibility pane in System Preferences.

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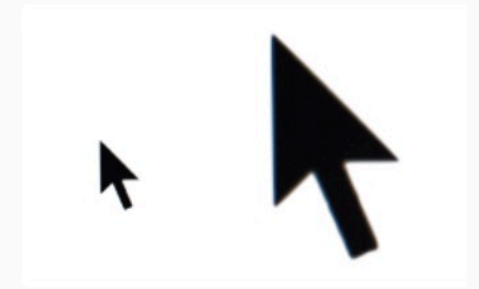
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Drag and Drop

Using the information in Apple Support article, PH18767: OS X Yosemite: Drag and drop items, answer the following questions.

Please note that these procedures have not changed with the introduction of El Capitan.

›

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What key do you use in order to create and drag a copy of an item after you select it?

○ Command

○ Control

○ Shift

○ Option

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Multi-Touch and Gestures

Trackpad and Mouse Exercise

Using the information in Apple Support article, HT204895: Use Multi-Touch gestures on your Mac, answer the following questions.

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When using a Magic Mouse, what does this double-tap gesture do?

◯ Launches Mission Control.

◯ Gets info on a highlighted file.

◯ Closes a folder.

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Keyboard Shortcuts Exercise

Using the information in Apple Support articles, HT201236: Mac keyboard shortcuts and HT204216: Switch Basics: On Windows, I used to..., answer the following questions.

1. What is the Mac equivalent to Control-Alt-Delete on a Windows computer?
2. What is the Mac equivalent to the Windows key?
3. How long do you need to hold the Power button to completely shut down a Mac?
4. What key command immediately logs you out of your user account?
5. What key command finds the next occurence of an item previously found?

▶ Check your answers.

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Using the information in Apple Support article, **HT201794: How to identify keyboard localizations**, answer the following questions.

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What languages are supported by the first row of keyboards shown at the top of this page?

○ 1 - Hungarian, 2- Arabic, 3 - Romanian, 4 - Thai

○ 1 - Japanese, 2- Canadian French, 3 - Russian, 4 - Greek

○ 1 - Belgian, 2- Danish, 3 - Great Britain, 4 - Taiwanese

○ 1 - English, 2- Japanese, 3 - Russian, 4 - Taiwanese

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Having completed this course, you should be able to:

- Identify the types of cursors in the OS X interface and state the purpose of each.
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- Identify OS X counterparts to common Windows procedures.
- Correctly answer a set of knowledge-based questions about controlling the OS X Interface.

This concludes the OS X El Capitan Control course. For other courses in the ACMT 2016 curriculum, see Apple Support article, HT205332: AppleCare Service Certifications, or search for ACMT 2016 in ATLAS.